

The Untapped Labour Pool **Expanding Your Search For** Qualified Employees In York Region

One Voice Network is a collaboration of employment service providers who work with both employers who want the right candidate and job seekers in their search for employment. We champion only the best hiring practices.

Talent

Equality

Ability

Dispelling Myths

Inclusion

Experience

Skills

Accommodation

Diversity

Eliminating Barriers

One Voice Network is a free job posting resource for employers. Post your own job or contact us for assistance.

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Serving Employers in York Region and **Bradford, West Gwillimbury**

Ontario Lieutenant-Governor David Onley states that people with disabilities make up 15.5% of this province. When you factor in close friends and relatives that number increases to more than 50%. This is a number that is significant to your business

"Disability is about adaptability"

According to the Royal Bank of Canada people with disabilities have an estimated spending power of 25 billion dollars

Helping Employers Reach New Heights!

- Are you an employer looking for the right candidate? Are you tired of receiving resumes from candidates who are not qualified for the job and don't offer the right skills?
- What if you had the opportunity to work with an organization that supported you in the development of your job description and job posting? What if this organization then pre-screened applicants on your behalf so that you could choose from the best? If requested we can assist you with the interview process, hiring and integration into your working environment? All of this at no cost to you. Interested?

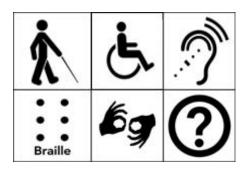
Welcome to One Voice Network

Contact One Voice Network to gain access to applicants that can add value to your workplace. Many qualified candidates with a disability can have a positive impact on your bottom line. It translates directly to more effective marketing and customer service. Community and other business relationships can flourish by creating an inclusive environment.



Watch an opportunity Grow.

Bob has difficulty comprehending written information. Applying for a position involving janitorial duties, he was told that a written test was required before meeting the interviewer. Bob asked if he could take the test orally instead of writing it. Bob was accommodated by being given the opportunity to complete the test orally. He successfully secured the position and has been working for the organization for five years.



Working together to eliminate barriers to employment.

Contact One Voice Network today! onevoice@onevoicenetwork.ca

SMART GROWTH: Experience vs. Discipline



When a candidate has a lot of experience in a given field it does not necessarily mean that he or she will be the right choice for the job. Discipline and/or work ethic goes a long way.

One Voice Network can assist employers in obtaining and integrating a skilled candidate into your workplace.

Did you know?

A person who has a disability is 74 percent more likely to remain as a long term employee than an employee who does not have a disability

ARE YOU READY FOR THE AODA

The Accessibility for Ontarians with Disabilities Act, 2005 (AODA), Ontario is working towards making the province accessible for people with disabilities by 2025. The Customers Service Standards Act will affect **ALL** private businesses and non-profit organizations when it becomes law in **JANUARY 2012**. If your business or organization operates in Ontario and provides goods or services to the public or other organizations and have at least one employee, you **MUST COMPLY**.

Policies, Practices and Procedures: Develop your new or revised policies, practices and procedures on providing goods or services to people who have a disability ensuring that they are consistent with four principles: independence, dignity, integration and equal opportunity.

Training: Provide training on how to serve people who have a disability to staff, volunteers, contractors and anyone else who interacts with the public on your behalf. **Feedback Process:** Establish a process for receiving feedback on how you provide service to customers with a disability and how you will respond to feedback and take action on any complaints. Make this process readily available to the public.

Communication: Develop approaches for making communication accessible. Often, the best thing to do is ask your customer how to communicate with them.

Service Animals: Allow people who have a disability to bring their service animals onto any part of the premises that is open to the public, except where the animal is otherwise excluded by law. Use other measures to provide services to the person who has a disability if the service animal is excluded by law.

Support Persons: Let people who have a disability bring their support person with them when accessing goods or services on parts of your premises open to the public.

Notice of Temporary Disruption of Services: Let the public know when facilities or services that people who have a disability usually use to access your goods or services are temporarily unavailable.

Documentation: Organizations with 20 or more employees must prepare paperwork documenting the above steps and submit this paperwork to the Government of Ontario beginning in 2012. Organizations with fewer than 20 employees are exempt from filing paperwork, but must still meet the requirement of the standard.

One Voice Network can help you understand how to comply – call today!

Two Words, Two Different Meanings

Accessibility refers to how easily a product, service, environment or facility can be used by all people, within the widest range of abilities.

Accommodation in employment refers to an adjustment to a job or work environment that makes it possible for an individual to perform their job duties.





